

NAME OF WORK : Supply, Customization, Installation, Integration, Implementation, Testing, Training and Maintenance of ERP system at THSTI and RCB, NCR-Biotech Cluster, Faridabad, Haryana

#	Subject	Page No.	Clarification Point	Prebid Query	Clarification
1	-	-	-	Will there be any other presentation required again after the tender is submitted. Since the presentation was already done during EOI.	No
2	-	-	-	There was a site visit planned is that going to be done after tender submission	After submission of the bids by respective bidders
3	Payment gateway	34	Point e	Is there any current payment gateway used for any online transactions. Can we get our own banking partner or payment gateway partner for collection of any online payment? Any specific banks only to be dealt with?	HDFC and ICICI, bidder shall ensure that the aggregator is able to process payments from both the banks.
4	Exam and Grade	91	-	Is the evaluation expected to be digital by scanning the answer sheets on scanner with online marking system? This would be a thorough online digital evaluation system. Is this expected to be provided with complete hardware with scanners and software support?	Hardware is not required. The online and offline evaluation system to be provided with OMR scan imaging and email publishing to the applicants.
5	Facility Management	14	-	Transport management is mentioned but is the requirement of the complete fleet management with GIS management	yes
6	-	-	-	Is the GIS device software currently available in all vehicles ? If yes then is only the integration planned or a complete solution with device and tracking	No it is not existing right now. But we are planning to have it with the ERP, with device and tracking.
7	Data migration and external integration	15	-	Data to be migrated is of how many years?	2010-11 onwards
8	-	-	-	Data from tally will be available in excel?	Yes, as much as we have. Bidder has to ensure the mechanism from taking data from tally is available with them.
9	-	-	-	Can we have data made available by THSTI in our format in excel only or we will get the data in THSTI format	In THSTI Format
10	-	-	-	Incase of data in SQL format can the complete db backup be given to us	whatever is available will be provided.
11	Website Features	30	-	Is the complete website of thsti and rcb to be made again / redesigning or revamping with respect to erp feature? what is the expectation need details	Integration with ERP Related features and data is required. Wherever applicable, the ERP vendor has to ensure that the automatically generated records are reflected to the existing website sections. However, as we have asked for the separate quote for the complete website design, if found suitable and competent, the complete designing of THSTI or RCB or Both can be awarded to the bidder.
12	-	-	-	What is the Objective & reason for changing the complete website?	Not applicable
13	-	-	-	Incase if it is redesigning what other responsibilities THSTI expects the vendor to take like domain registration, SSL certification etc. ? Please specify.	Not applicable
14	Finance	12	point 1	Is THSTI expecting real time integration to be done with PFMS & EAT? Is PFMS service usage has been started? Through which bank is it happening currently if started?	YES, Real time integration is required and currently THSTI and RCB are using State Bank of India for services.
15	Procurement	45 and 61	-	Is auction management for disposal tender and e-tendering module expected from vendor ? Since CPPP and gem is used. Need clarification on the expectations	Yes.
16	Alumni Network	81	-	Except for Registration, Payment Gateway integration to receive contributions, for organising meets is there anything else expected in Alumni management? Is it a part of the website development work itself?	NO
17	Timetable generation	89	-	SMS gateway procurement would be provided by THSTI right with email gateway for the purpose of auto email and sms. Please confirm	Both has to be provided by the Bidder
18	-	110	2	clarification on report HDFC/SBI – FP for service HDFC/SBI Bank – Advance for payment HDFC/SBI Bank – FP more than USD 500 / Less than 500 ICICI Bank/SBI Bank – FP for Import goods ICICI Bank/SBI Bank – FP for Services PNB/SBI Bank– LC Draft. UCSE Report	The report should be in a predefined format. Samples can be provided
19	Part c	133	-	As this is the onpremise model the server specs are asked but why the rate is asked just for approximation or the entire project is expected with hardware with managed service	If found competitive it can be procured from the bidder.
20	Hosting	-	-	regarding the hosting of the application, we would like to have clarity on the delivery model. This is because there was a mention of cloud in todays discussion. Is it expected to be on nic cloud or any private cloud or vendor is expected to provide the complete infra with server and manage it for 3 years. Kindly clarify.	As mentioned in the RFP, the ERP will be hosted on two different locations one for each THSTI and RCB. The physical server infrastructure will be provided by THSTI and RCB and no cloud services are sought from NIC or from the bidder.
21	Objective Section	-	point no 2	you have mentioned that Currently, the implementation of ERP is for THSTI and RCB, however there is a possibility that the same system may be extended to other sister Institutions of DBT, at different locations in India. My take on this is that currently we will be submitting the prices for THSTI and RCB only, if in future the requirement for any other sister institution comes up, that will be dealt with separate pricing with mutual discussions. Please clarify.	Yes. It will on the mutually agreed terms.
22	Library Management	92	-	You have mentioned that you are using LibSys and the Proposed ERP should be integrated with LibSys from SSO perspective – but in the same section (on page no 92 of the RFP), you are saying LibSys Data needs to be migrated to the new Library Management System. These are contradicting statements, please clarify.	The current data on LibSys is to be migrated to the ERP and in future we will discontinue using LibSys and will be fully dependent on the provided ERP solution.
23	Payment Terms	-	Milestone 3	you have said that the 35% payment will be made after UAT of all the modules, but all the modules will not go live at one go as some modules will be released for go live as early as one month. So, we will have to discuss and further bifurcate this 35% into smaller payment milestones upon go live of a set of modules. I think we can discuss this during the agreement signing stage and arrive at a mutual agreement which is more logical.	As the complete functionality of a particular module can not be ensured without proper integration with the other modules, the terms and conditions of payment, as mentioned in the RFP stands.
24	-	130	Total Years of Professional Experience	Project Manager to have minimum 5 years of relevant experience (2.5 Marks will be awarded for each additional year of relevant experience) (Maximum 10 Marks) Team Leader of Functional Consultants & Technical Resource to have minimum 3 years of experience (1 Mark will be awarded for each additional year of experience) (Maximum 6 Marks) Team Leader of Consultants / Developers team to have minimum 3 years of relevant experience in developing ERP modules. (2 Marks will be awarded for each additional year of experience) (Maximum 4 Marks) Individual Process Consultant for Process (1 mark for each module i.e. Finance, Procurement, HR, Academics, General Administration) (Maximum 5 Marks)	Total Years of Professional Experience of RFP document may be read as under: Project Manager to have minimum 5 years of relevant experience (2.5 Marks will be awarded for each additional year of relevant experience) (Maximum 10 Marks) Team Leader of Functional Consultants & Technical Resource to have minimum 3 years of experience (1 Mark will be awarded for each additional year of experience) (Maximum 4 Marks) Team Leader of Consultants / Developers team to have minimum 3 years of relevant experience in developing ERP modules. (2 Marks will be awarded for each additional year of experience) (Maximum 6 Marks) Individual Process Consultant for Process (1 mark for each module i.e. Finance, Procurement, HR, Academics, General Administration) (Maximum 5 Marks)
25	-	125	Financial Score calculation	Firm Technical Score Technical Points A 120 75 B 90 100 C 96 93.75	Financial Score calculation of RFP document may be read as under: Firm Financial Score Financial Points A 120 75 B 90 100 C 96 93.75

The last date for submission of RFP is as under:

Last date and time for submission of RFPs : 10.01.2018 at 14.30 hrs (BID DUE DATE)
Date and time of opening of RFPs : 11.01.2018 at 15.00 hrs

Store & Purchase Officer
THSTI