

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-10-2025 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	16-10-2025 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Science And Technology
विभाग का नाम/Department Name	Department Of Biotechnology (dbt)
संगठन का नाम/Organisation Name	Translational Health Science And Technology Institute
कार्यालय का नाम/Office Name	Faridabad / North
कुल मात्रा/Total Quantity	1
वस्तु श्रेणी /Item Category	Fixed Computer Workstation (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	9 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	9 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover, (Requested in ATC),OEM Authorization Certificate,OEM Turnover,Compliance of BoQ specification and supporting documents. *In case any bidder is seeking exemption from Experience Criteria, the supporting documents to prove his eligibility must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or during the tender/bid process will also be displayed to participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	80 %
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईएमडी राशि/EMD Amount	85000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	ICICI
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXE bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM G1 Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from

are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Executive Director, THSTI

THSTI Faridabad, Translational Health Science and Technology Institute (THSTI), Ministry of Science and Technology (Executive Director)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
4. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 years, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered should be {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Product to Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of the claim. The bidder should have supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having the maximum value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as per the Government of India (Procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notices issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier shall be as indicated in the bid document.

the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the the percentage of the local content and the details of locations at which the local value addition is made along with 1 which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) Order dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Nor as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be able to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

9. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated on Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012. 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / (reseller) of the product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. Resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard to be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted 1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller will get opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. Buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated by Buyer after evaluation of documents submitted.

10. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any (Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category primary product having highest bid value should meet this criterion.

11. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value. If number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA will be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall participate in the RA process.

Fixed Computer Workstation (1 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Required Values)
Generic	Description of Stores	A high-performance computing device designed for intensive tasks with discrete/dedicated graphics card and standard 1 year warranty
Processor	Processor Number	Intel Xeon w9-3495X, Intel Xeon w9-3595X Or higher
Graphics	Graphic Card Number	NVIDIA RTX 6000 Ada Generation 48GB Or higher

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Required Values)
Operating System	Factory Pre-Loaded Operating System	Ubuntu Linux
Memory	Type of RAM	DDR5 Or higher
	RAM Size Provided with the System (GB)	1024 Or higher
Storage	Primary Storage (Boot Drive) Capacity (in GB)	2048, 3072, 4096, 5120 Or higher
	Type of Secondary Storage	HDD@7200RPM Or higher
RAID Connectivity	Controller Type	No RAID
	RAID Level	No RAID
Connectivity	Wireless Connectivity	Wi-Fi 5 (802.11ac) + Bluetooth 5.0, Wi-Fi 5 (802.11ac) + Bluetooth 5.1, Wi-Fi 5 (802.11ac) + Bluetooth 5.2, Wi-Fi 5 (802.11ac) + Bluetooth 5.3, Wi-Fi 5 (802.11ac) + Bluetooth 5.0, Wi-Fi 6 (802.11ax) + Bluetooth 5.0, Wi-Fi 6 (802.11ax) + Bluetooth 5.2, Wi-Fi 6 (802.11ax) + Bluetooth 5.3, Wi-Fi 7(802.11be) + Bluetooth 5.0
Monitor	Availability of Monitor	Yes Yes as per IS 13252 (Part 1)
	Screen Size (in CMs)	68.1 - 73 (26.81" - 28.74")

Additional Specification Parameters - Fixed Computer Workstation (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Processor	2x 28 Cores, 56 Threads, 2.0GHz Base frequency and 52.5MB cache memc AVX-512 instructions set natively.
RAM GPU	512GB DDR5 RAM Nvidia RTX A6000 GPUs or higher installed from day one
Other Specifications	According to the uploaded specifications sheet.

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/
1	Pravin Shantaram Langote	121001,NCR BIOTECH SCIENCE CLUSTER, 3RD MILESTONE, FARIDABAD GURGAON EXPRESSWAY, PO BOX NO. 04,	1	15

Buyer added Bid Specific Additional Scope of Work

क्र.सं./S.No.	Document Title	Description	रिवर्स प्रभार के अनुसार जीए i.r.o. Item
1	Specifications Sheet View	Specifications Sheet	Fixed Computer Workst

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not be restrictive bidding.

Special terms and conditions-Version:1 effective from 20-02-2025 for category Fixed Computer Worksta

1.

For Buyers		
1	Product Verification	A unique device serial number shall be provided at the time of supply, which is mentioned on the box. The buyer/consignee shall be able to verify the details, including configuration, through the device. The buyer/consignee should be able to perform the verification without needing to create an account on the device.
2	Requirement of OEM logo	Buyers are advised to note that incorporating a logo stipulating an OEM logo on the motherboard may not be incorporated into the bids.
3	Warranty	1. The buyer may ensure that as soon as a supply request for a warranty certificate is made, also request the OEM website/call center to verify the certificate. 2. The product in GeM marketplace (Direct Purchase) comes with a minimum standard warranty of one year. In case the seller has standard warranty, the same may be mentioned in the category (the model name) and in such case higher warranty shall prevail/supersede the minimum one year warranty.
4	OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OMs and MeitY, as issued from time to time, while procurement and follow relevant provisions as per the same.

5	Check points during Acceptance of Supplies	<p>Before generating the Consignee Receipt and Certificate (CRAC), the consignee may inspect condition and verify that it complies with the specifications and configurations. In the case of units to be procured, then the buyer may accordingly stipulate conditions regarding inspection by consignees/inspection agency. Consignees/suppliers should be vigilant and should comply to ensure that there is no scope for the supply of defective products. At the time of receiving supplies, they should adhere to the following to ensure that any defective supplies can be flagged, taken into account, and rectified before generating the CRAC:</p> <p>(i) Packing should be checked properly</p> <p>(ii) A warranty certificate from the OEM should be provided and checked.</p> <p>(iii) Instruction manuals and the OS installed should be verified</p> <p>(iv) The machine serial number should also be checked and settings and can be verified from the OEM website. These points are for guidance, and the buyer/consignee may consider it as suitable by them for checking at the time of delivery before acceptance of systems.</p> <p>(v) An escalation matrix for customer grievance handling should be insisted upon by the buyer from the seller before delivery.</p>
6	HDD/SSD Storage Retention	Buyer may add their requirement of retention for all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) in the Workstation under ATC clause.
7	Applications Compatible with the Workstation	Buyers may include the names of applications which the workstation's configuration has been tested and certified to meet the required specifications.
For Sellers		
8	OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configurations should be available on their website. A unique device ID should also be provided at the time of supply, as mentioned on the product. The buyer/consignee should verify the complete product details, including the device ID, through the shared OEM website link.
9	Changing or altering the configuration	Seller must refrain from changing or altering the factory pre-loaded machine. The machine delivered to the Consignee in its original, factory configuration.

10	Warranty	The seller shall furnish a valid warranty Certificate from OEM to the purchaser, guaranteeing the product under the specified warranty terms. The warranty should be verifiable through the OEM website or service center.
11	Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste Management and Handling Rules, 2017, registration is mandatory for manufacturing entities. All OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog page. The seller shall ensure compliance with all responsibilities as per the EPR registration applicable from time to time.
12	Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with all applicable mandatory/statutory requirements as per the Central Pollution Control Board (CPCB) India Notifications issued from time to time for software components, as applicable.
13	Operating System	It shall be the responsibility of OEMs to ensure the workstation is made with genuine operating systems.
14	Applications Compatibility with the Workstation	The seller shall ensure that the workstation is compatible with the specified applications. Requisite document proving compatibility from the application provider must be provided upon request by the buyer.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/**Buyer Added Bid Specific Terms and Conditions**

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% of the contracted quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of the contract shall commence from the last date of original delivery order and in cases where option clause is exercised during the contract delivery period the additional time shall commence from the last date of extended delivery period. The additional time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 3 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser shall extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders shall agree to these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Specification	Description
Processor(s)	2x 28 Cores, 56 Threads, 2.0GHz Base frequency and 52.5MB cache memory and support AVX-512 instructions set natively.
Performance Benchmark	Spec_fp_2017_rate_base- score >=550. Spec_Int_2017_rate_base- score >=430. System OEM must have listed SPEC benchmark score as aforementioned in www.spec.org with the same System model or a model from the similar series, with same CPU configuration as quoted in the bid.
Memory	512GB DDR5 RAM

System utility with AI Frameworks Preloaded	System should be preloaded with precompiled frameworks (CPU & GPU optimized MxNet, CuDNN, Caffe and Pytorch) to be supplied with the system. System utility datasheet must be submitted with the bid.
Accelerator	Nvidia RTX A6000 GPUs or higher installed from day one.
RAID Controller	12Gbps SAS, SATA Hardware RAID Controller Supports RAID levels 0, 1, 5 & 6 with dedicated 1GB cache memory.
Storage disk configuration	1 x 1024 GB NVMe PCIe SSD or higher SSDs installed. 4 x4 TB Enterprise SATA HDD or higher Enterprise SATA/SAS HDDs installed.
HDD / SSD Bays	8 or more SAS /SATA HDD/SSD bays, including support for NVMe M.2/U.2 drives and necessary controller for the connectivity must be on board.
I/O slots	6 x PCIe 5.0 slots including 5 x16 and 1 x8 bandwidth-based expansion slots or higher and at least 2 x M.2 PCIe 5.0 x4 slots must be onboard.
Ethernet ports	At least 2 x 10G Ethernet LAN ports must be onboard.
Ports	Minimum 4 USB 3.0 ports and 1 VGA/ graphics ports
Chipset	Compatible chipset
Power supplies	1200W 80 Plus platinum Certified efficient power supplies with provision for upgrading to redundant power supply in the future. Secondary enclosures, if offered any, must also have 80 Plus certified power supplies.
Chassis	4U form factor with Air Cooling Technology, provision for rack mounting in future.
Operating System	Open Source 64-bit Linux Preloaded.
Peripherals & Thi	Monitor: 27-inch, FHD (1920x1080 pixels), IPS monitor

n client	16.2" Liquid Retina XDR display, Standard display, Apple M4 Pro chip with 14-core CPU, 20-core GPU and 16-core Neural Engine, 24GB unified memory, 2TB SSD storage, 140W USB-C Power Adapter, Three Thunderbolt 5 ports, HDMI port, SDXC card slot, headphone jack, MagSafe 3 port, Backlit Magic Keyboard with Touch ID - US English
Security features	Automated BIOS/System level encryption to authenticate input and output data passing through System information including , keys, passwords and digital certificates stored/created must be secured from external software attacks. Cryptographic functions offered for system security. Details of utility must be submitted with bid.
Warranty	3 years onsite warranty by OEM / Bidder. Physical on-site warranty services including visits by technical experts of Bidder or OEM for maintenance and technical support whenever needed.

Note - Compliance with each of the specifications mentioned above is mandatory. Failing to provide the required compliance (Yes/No) may not be considered for technical evaluation.

3. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

4. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

5. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and have a minimum of least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before the bid opening date.

6. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can upload the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bidder shall be liable for rejection.

7. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain any Malicious code that would activate procedures to :-

(i) Inhibit the desired and designed function of the equipment.

- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any software code in embedded software.

8. **Generic**

IT equipment shall be IPv6 ready from day one.

9. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorization Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. shall be furnished along with the bid

10. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignment in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not available at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

11. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

12. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

13. **Warranty**

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee rectification of goods in case of any break down during the guarantee period. Seller should have well established Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

14. **Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engine technicians designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause.

15. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service request during warranty period, Seller has to complete the required Service / Rectification within 3 days. If Seller fails to complete service / rectification within defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly. Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty shall not be more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to reimburse the cost of service / rectification to the Buyer.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority.

Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs or modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are inconsistent with Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category restriction with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached](#) are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid terms unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added by bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based items. same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they must raise their representation against the same by using the Representation window provided in the bid details field in System after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations. Bids will not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws, including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1947, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972. Non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM GTC.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions of GeM.](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत सरकार द्वारा जारी की गई जानकारी के अनुसार, बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो और बिड देने के समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल खत्म के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in this tender, the bidder must undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the GeM GTC.

---धन्यवाद/Thank You---