



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2024/B/5012455 Dated/दिनांक : 04-06-2024

# Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	25-06-2024 18:00:00	
Bid Opening Date/Time/बिड खुलने की तारीख/समय	25-06-2024 18:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Science And Technology	
Department Name/विभाग का नाम	Department Of Biotechnology (dbt)	
Organisation Name/संगठन का नाम	Translational Health Science And Technology Institute (thsti)	
Office Name/कार्यालय का नाम	Faridabad / North	
Total Quantity/कुल मात्र	1	
ltem Category/मद केटेगरी	Automated tissue processor (Q3)	
Years of Past Experience Required for same/similar service/उर्न्हो/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	9 Year (s)	
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/	Yes	
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/	Yes	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Past Performance/विगत प्रदर्शन 80 %		
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes	
RA Qualification Rule	H1-Highest Priced Bid Elimination	
Type of Bid/बिड का प्रकार	Two Packet Bid	

Bid Details/बिड विवरण		
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies pre- registered with GeM)		
Estimated Bid Value/अनुमानित बिड मूल्य 2256372		
Evaluation Method/मूल्यांकन पद्धति Total value wise evaluation		

### EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	45127

### ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए बिनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### Beneficiary/लाभार्थी :

Executive Director Faridabad / North, Department of Biotechnology (DBT), Translational Health Science and Technology Institute (THSTI), Ministry of Science and Technology (Dr G Karthikeyan)

#### Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	No	
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### **Details of the Competent Authority for MSE**

Name of Competent Authority	Ministry of Finance	
Designation of Competent Authority	Department of expenditure	
Office / Department / Division of Competent Authority	procurement policy division	
CA Approval Number	F.4/1/2023-PPD	
Competent Authority Approval Date	03-04-2023	
Brief Description of the Approval Granted by Competent Authority	by Under Provisions of above, Vacuum assisted tissue processor tender is under exemption from make in India (MII) clause	

Competent Authority Approval for not opting Micro and Small Enterprises Preference : View Document

### MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No	
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### **Details of the Competent Authority for MII**

Name of Competent Authority	Ministry of Finance	
Designation of Competent Authority	Department of expenditure	
Office / Department / Division of Competent Authority	procurement policy division	
CA Approval Number	F.4/1/2023-PPD	
Competent Authority Approval Date	03-04-2023	
Brief Description of the Approval Granted by Competent Authority	Under Provisions of above, Vacuum assisted tissue processor tender is under exemption from make in India (MII) clause	

Competent Authority Approval for not opting Make In India Preference : View Document

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in

support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

# Automated Tissue Processor (1 pieces)

### Technical Specifications/तकनीकी विशिष्टियाँ

\* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
Performance	Type of instrument	Basic instrument with vacuum control	
Parameters	Material used in body fabrication	MS Powder coated with anti rusting chemical coating	
	No of selectable programs	9	
	Number of wax bath station	3	
	Number of Reagent stations	9	
	Capacity of Reagent stations & Wax bath	2 L	
	Material of Wax bath	High grade aluminium inner outer powder coated	
	Capacity of tissue basket in terms of number of cassettes	100	
	No of tissue basket and basket rotor	2	
	Agitation mode	Rotation	
	Display	HDMI touch screen	

Specification Name/विशिष्टि का Bid Requi नाम		Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य	
	Battery Back up for processing of tissue basket in case of long power failure in hours	Not Provided	
Accessories	No of beakers	12	
	Cassettes	2500 plastic tissue cassettes	
Miscellaneous Parameters	Number of installations in Central /State/PSU Govt Hospitals ( Hint: Seller should supply a performance certificate of the device to the buyer incase demanded after placement of order)	Upto 3	
	Availability of toll free facility for technical support maintened by OEM or authorized agencies	Yes Or higher	
	Warranty (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	5 Or higher	

# Additional Specification Parameters - Automated Tissue Processor ( 1 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)	
Warranty	Warranty should be comprehensive and onsite for 5 years	
Bidder must complied with the technical specification as attached in ATC documents	Bidder must complied with the technical specification as attached in ATC documents	

\* Bidders offering must also comply with the additional specification parameters mentioned above.

# Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Virendra Singh Rao	121001,NCR BIOTECH SCIENCE CLUSTER, 3RD MILESTONE, FARIDABAD GURGAON EXPRESSWAY, PO BOX NO. 04,	1	45

# Special terms and conditions-Version:2 effective from 18-11-2022 for category Automated tissue processor

- All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by *Central Drugs Standard Control Organisation(CDSCO)*, Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
  - 2. The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
  - 3. The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
  - 4. Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
  - 5. Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled.Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
  - 6. **Source of supply:** It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
  - 7. **Packing and Marking:** Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
  - 8. **Spare Parts:** Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available.

OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.

- 9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
- 10. **Electrical safety checking:** Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
- 11. Software: All software updates should be provided free of cost during warranty period.
- 12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

#### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

#### 2. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

#### 3. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-oflife by the OEM before this period.

#### 4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

#### 5. Generic

**End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

#### 6. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

#### 7. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

#### 8. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

#### 9. Generic

**Manufacturer Authorization:**Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

#### 10. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

As per technical specification

#### 11. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

#### 12. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

#### 13. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

#### 14. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

#### 15. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 16. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Quarterly after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

Preventive maintenance including testing & calibration as per technical/service/operational manual and lab our after satisfactory completion of warranty period may be quoted for next 5 (or as specified) years on ye arly basis for complete equipment

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

#### 17. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

#### 18. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

#### 19. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

#### 20. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

THSTI payable at FARIDABAD

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

#### 21. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

THSTI payable at FARIDABAD

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

### 22. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

# **Buyer Added Bid Specific Additional Terms and Conditions**

**Purchase Preference to local suppliers:** In pursuance of Government of India Order No. P-45021/2/201 7-B.E.-II dated 15/06/2017 as amended by Order No.-P-45021/2/2017-B.E.-II dated 28/05/2018, P-45021/2/2017-B.E.-II dated 29/05/2019, P-45021/2/2017-B.E.-II dated 04/06/2020 and P-45021/2/2017-B.E.-II dated 16/09/2020, Eligible Supplier shall provide the certificate as per the notification on company letter head.

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address: Translational Health Science and Technology Institute NCR Biotech Science Cluster 3<sup>rd</sup> M ilestone, PO Box No. 04 Gurugram- Faridabad Expressway Faridabad - 121001.

Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 7 years' residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any respons ibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lo wer), subject to the maximum of quoted GST %.

Installation, Commissioning, Testing, Configuration, Training (if any - whichever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only. Wh ile generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screen shot of GST portal confirming payment of GST.

Scope of supply (Bid price to include all cost components): Supply Installation Testing and Commissioning of Goods IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should hav e a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Con signee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). I f service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre. Escalation Matrix for Service Support: Bidder/OEM must prov ide Escalation Matrix of Telephone Numbers for Service Support.

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's L ab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

Warranty period of the supplied products shall be 05 years from the date of final acceptance of goods or af ter completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of deliver y of Goods. The seller should guarantee the rectification of goods in case of any break down during the gua rantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting a nd Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres n ear consignee destinations are to be uploaded along with the bid.

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification wit hin 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Sel ler can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such pen alty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of th e total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

Buyer Added text based ATC clauses

#### ADDITIONAL TERMS & CONDITIONS OF CONTRACT (ATC)

#### 1. Definitions

(i) In this Contract, the following terms shall be interpreted as indicated:

"The Order" means the Purchase Order placed by the Purchaser including all the attachments and appendices thereto and all documents incorporated by reference therein;

- (ii) "The Contract Price" means the price payable to the Supplier under the Order for the full and prop er performance of its contractual obligations;
- (iii) "The Goods" means all the equipment, machinery, and/or other materials, which the Supplier is r equired to supply to the Purchaser under the Contract;
  - (iv) "Services" means services ancillary to the supply of the Goods, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provisio n of technical assistance, training and other obligations of the Supplier covered under the Contract
  - (v) "ATC" mean the General Conditions of Contract contained in this section.
  - (vi) "The Purchaser" as specified in Special Conditions of Contract.
  - (vii) "The Purchaser's country" is "India".
  - (viii) "The Supplier" means the individual or firm supplying the Goods and Services under this C

ontract.

- (ix) "Day" means calendar day.
- (x) THSTI/ Executive Director/ Purchaser/ and SO represent same entity.

# 2. Application

These General Conditions shall apply to the extent that they are not superseded by provisions in other parts of the Contract.

# 3. Standards

The Goods supplied under this Contract shall conform to the standards mentioned in the Technical Specifications. When no applicable standard is mentioned, the auth oritative standard appropriate to the Goods' country of origin shall apply. Such standards shall be the latest issued, by the concerned institution.

# 4. Use of Contract Documents and Information

The bidder shall not, without the Purchaser's prior written consent, disclose the Co ntract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the Purchaser in connection therewith, to any person other than a person employed by the Supplier in performance of the Co ntract. Disclosure to any such employed person shall be made in confidence and s hall extend only so far, as may be necessary for purposes of such performance.

# 5. Patent Rights

The bidder shall indemnify the Purchaser against all third-party claims of infringem ent of patent, trademark or industrial design rights arising from use of the Goods or any part thereof in India.

# 6. Inspections and Tests

The Purchaser or its representative shall have right to inspect and/or to test the Go ods to ascertain its conformity to the Contract specifications at no extra cost to the Purchaser.

7. Packing

- 7.1 The Supplier shall provide such packing of the Goods as is required to prevent their damage or deterioration during transit to their final destination as indicated in the Contract. The packing shall be sufficient to withstand, without limitation, rough han dling during transit and exposure to extreme temperatures, salt and precipitation d uring transit and open storage. Packing case size and weights shall take into consi deration, where appropriate, the remoteness of the Goods' final destination and the absence of heavy handling facilities at all points in transit.
- 7.2 The packing, marking and documentation within and outside the packages shall co mply strictly with such special requirements as shall be provided for in the Contract including additional requirements, if any, specified in ATC and in any subsequent in structions ordered by the Purchaser.
- 7.3 <u>Packing Instructions</u>: Each package will be marked on three sides with proper paint /indelible ink, the following:
  - (i) Item Nomenclature
  - (ii) Order/Contract No.
  - (iii) Country of Origin of Goods
  - (iv) Supplier's Name and
  - (v) Packing list reference number

# 8. Delivery and Documents

- 8.1 Delivery of the Goods shall be made by the Supplier in accordance with the terms specified by the Purchaser in the order within the period as indicated in the ATC. Th e details of shipping and/or other documents to be furnished by the supplier are spe cified in ATC.
- 8.2 Delivery of the goods should be made within a maximum of four weeks in case of i ndigenous goods and six weeks in case of foreign goods from the date of placemen t of purchase order. Within 24 hours of shipment, the supplier shall notify the purc haser and the insurance company by cable/telex/fax/e mail the full details of the shi pment including contract number, railway receipt number/ AWB etc and date, desc ription of goods, quantity, name of the consignee, invoice etc. The supplier shall mai I the following documents to the purchaser with a copy to the insurance company:
  - (i) Three copies of the Supplier invoice showing contract number, goods' description, quantity, unit price, total amount;
  - (ii) Acknowledgment of receipt of goods from the consignee(s) by the transport er;

- (iii) Insurance Certificate if applicable;
- (iv) Manufacturer's/Supplier's warranty certificate;
- Inspection Certificate issued by the nominated inspection agency, if any, an d the Supplier's factory inspection report; and
- (vi) Certificate of Origin.
- (vii) Two copies of the packing list identifying the contents of each package.
- 8.3 The above documents should be received by the Purchaser before arrival of the Go ods (except where the Goods have been delivered directly to the Consignee with all documents) and, if not received, the Supplier will be responsible for any consequent expenses.

### 9. Insurance

- 9.1 The Goods supplied under the Contract shall be fully insured in Indian Rupees agai nst loss or damage incidental to manufacture or acquisition, transportation, storage and delivery.
- 9.2 For delivery of goods at the purchaser's premises, the insurance shall be obtained by the Supplier in an amount equal to 110% of the value of the goods from "wareho use to warehouse" (final destinations) against "All Risks" The insurance shall be vali d for a period of not less than three months after installation and commissioning.

# 10. Transportation

Where the bidder is required under the Contract to transport the Goods to a specifi ed place of destination within India defined as Project site, transport to such destin ation in India including insurance, as shall be specified in the Contract, shall be arra nged by the Supplier, and the related cost shall be included in the Contract Price.

# 11. Spare Parts

11.1 As specified in the ATC, the Supplier may be required to provide any or all of the

following materials, notifications, and information pertaining to spare parts manufa ctured or distributed by the Supplier:

- Such spare parts as the Purchaser may elect to purchase from the Supplier, provided this election shall not relieve the Supplier of any warranty obligatio ns under the Contract;
- 11.2 Supplier shall carry sufficient inventories to assure ex-stock supply of consumable spares for the Goods, such as gaskets, plugs, washers, belts etc. Other spare parts and components shall be supplied as promptly as possible but in any case within six months of placement of order.

- 11.3 The incidental services also include:
- 11.4 Furnishing of one set of detailed operations & maintenance manual.

### 12. Payment

12.1 100% payment shall be made by the Purchaser after the supply, Installation and c ommissioning of the equipment(s) and receipt of performance security (Refer claus e 23.1 of ITB)

### **13.** Subcontracts

No Subcontracts is permissible unless it is clearly declared or mentioned by the bidder in<br/>bid with appropriate reasons/justification for subcontracts, submittedto THSTI.

# 14. Liquidated Damages

- 14.1 Since time is the essence of the contract, delivery of the Goods and performance o f the Services shall be made by the Supplier in accordance with the time schedule s pecified by the Purchaser in the Contract.
- 14.2 If the Supplier fails to deliver any or all of the Goods or to perform services within t he period(s) specified in the Contract, the Purchaser shall, without prejudice to its ot her remedies under the Contract, deduct from the Contract Price, as penalty, a sum equivalent to 0.5% per week and the maximum deduction is 10% of the contract pri ce.

# 15. Termination for Default

15.1 The Purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

- (i) If the Supplier fails to deliver any or all of the Goods within the period(s) spe cified in the order, or within any extension thereof granted by the Purchaser.
- (ii) If the Supplier fails to perform any other obligation(s) under the Contract.
- (ii) If the Supplier, in the judgment of the Purchaser has engaged in corrupt or f raudulent practices in competing for or in executing the Contract.
- 15.2 For the purpose of this Clause:
  - (i) "Corrupt practice" means the offering, giving, receiving or soliciting of gratif ication to influence the action of a public official(s) in the procurement proce ss or in contract execution.

(ii) "Fraudulent practice" means a misrepresentation of facts in order to influe nce a procurement process or the execution of a contract to the detriment of the purchaser, and includes collusive practice among Bidders (prior to or aft er bid submission) designed to establish bid prices at artificial non-competiti ve levels and to deprive the purchaser of the benefits of free and open com petition;'"

# 16. Force Majeure

- 16.1 The Supplier shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performan ce or other failure to perform its obligations under the Contract is the result of an ev ent of Force Majeure.
- 16.2 For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeabl e. Such events may include, but are not limited to, acts of the Purchaser either in it s sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, qu arantine restrictions, act of God and freight embargoes.

# 17. Resolution of Disputes

- 17.1 The Purchaser and the supplier shall make every effort to resolve amicably by dire ct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.
- 17.2 If, after thirty (30) days from the commencement of such informal negotiations, th e Purchaser and the Supplier have been unable to resolve amicably a contractual di spute, either party may require that the dispute be referred for resolution to the for mal mechanisms. These mechanisms may include, but are not limited to, conciliatio n mediated by a third party, adjudication in an agreed national or international foru m, and national or international arbitration.
- 17.3 In case of Dispute or difference arising between the Purchaser and a domestic sup plier relating to any matter arising out of or connected with this agreement, such di sputes or difference shall be settled in accordance with the Indian Arbitration & Co nciliation Act, 1996, the rules there under and any statutory modifications or re-ena ctments thereof shall apply to the arbitration proceedings. The dispute shall be refe rred to the Director THSTI and if he is unable or unwilling to act, to the sole arbitrati on of some other person appointed by him willing to act as such Arbitrator. The aw ard of the arbitrator so appointed shall be final, conclusive and binding on all partie s to this order.
  - (i) In the case of a dispute between the purchaser and a Foreign Supplier, the dispute shall be settled by arbitration in accordance with provision of sub-cl ause (a) above. But if this is not acceptable to the supplier then the dispute shall be settled in accordance with provisions of UNCITRAL (United Nations C ommission on International Trade Law) Arbitration Rules.

# 18. Taxes and Duties

Suppliers shall be entirely responsible for all taxes, duties, license fees, road permit s, etc., incurred until delivery of the contracted Goods to the Purchaser. However, G ST in respect of the transaction between the Purchaser and the Supplier shall be pa yable as agreed, if so stipulated in the order.

### **19.** Manuals and Drawings

- 19.1 Before the goods are taken over by the Purchaser, the Supplier shall supply operat ion and maintenance manuals. These shall be in such details as will enable the Purc haser to operate, maintain, adjust and repair all parts of the equipment as stated in the specifications.
- 19.2 The Manuals shall be in English in such form and numbers as stated in the contract
- 19.3 Unless and otherwise agreed, the goods/ equipment shall not be considered to be completed for the purposes of taking over until such manuals and drawing have be en supplied to the Purchaser.

### **20. Applicable Law:** The place of jurisdiction would be Faridabad, Haryana, INDIA.

# 21. Purchaser's Right To Accept Any Bid and To Reject Any or All Bids

- 21.1 The Purchaser reserves the right to accept or reject any bid, and to annul the biddi ng process and reject all bids at any time prior to award of Contract, without thereb y incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Purchaser's action.
- 21.2 Evidence regarding credibility of stable performance and maintenance service cap ability must be provided. The purchaser reserves the right to make judgment on thi s score and reject bids that, in the purchaser's view, do not carry sufficient credibilit y for performance and/or service.

# 22. Right to Use Defective Goods

If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the goods proves to be unsatisfactory, the Purchaser shall have the right to continue to operate or use such goods until rectifications of d efects, errors or omissions by repair or by partial or complete replacement is made without interfering with the Purchaser's operation.

### 23. Supplier Integrity

The Supplier is responsible for and obliged to conduct all contracted activities in ac cordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the cont ract.

**24. Notices:** For the purpose of all notices, the following shall be the address of the Purchaser an d Supplier.

I Purchaser:

**Executive Director**,

Translational Health Science and Technology Institute,

3rd Mile Stone, Faridabad-Gurugram Expressway, Faridabad - 121001

Phone: +91-129-2876433

(To be filled in by the s

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**II Supplier:** upplier)

# 23. Buyer Added Bid Specific ATC

Buyer uploaded ATC document <u>Click here to view the file</u>.

# Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

#### This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश के विडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश को विडर हम विविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर का इसका अनुपालन करना होगा और कोई भी गलत समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---